

# VESDA Customer Success Story

## Sembcorp Tay Paper Recycling Pte. Ltd.

**Sembcorp Tay Paper Recycling owns and operates a paper sorting and baling plant in Singapore and is engaged in the procurement and trans-shipment of paper from Europe, the United States and Indonesia to paper mills in South East Asia.**



“The VESDA units are trouble-free and work robustly to my expectations. I am very satisfied with their performance and have peace of mind because we know that there is very early warning fire detection to protect our facilities.”

— Lim Eng Tit  
Quality Assurance and Fire Safety Manager  
Sembcorp Tay Paper Recycling

The quality assurance and fire safety manager for Sembcorp Tay Paper Recycling, Lim Eng Tit, began searching for a system to protect the company's 8,500- square-meter (85,000 square feet) facility.

The plant is mainly a paper baling and recycling facility with ceiling heights of 15 to 20 meters (50 to 65 feet). The baling machines create an environment that is constantly filled with paper dust. Conventional point or spot smoke detectors are not suitable because they clog up easily, resulting in poor performance and reduced sensitivity over time.

Beam detectors were considered but were found to produce too many false alarms. In addition, accessing and maintaining beam detectors and conventional point detectors also was of concern because they must be installed at such high levels.

Because the recycling facility does not have a sprinkler system due to a lack of space for a water tank, it required a fire detection system that would work reliably without false alarms despite the dust and would be easy to maintain.

### Sembcorp Tay Paper Recycling

A leading paper recycling company

**Location:** Tuas, Singapore

**Industry:** Paper recycling

**Partner:** ProVision Technology (Asia Pacific) Pte Ltd

**Solutions:** VESDA VLP

#### Benefits:

- Reliable very early warning fire detection in dusty environment without false alarms
- Ease of installation and maintenance



**VESDA**<sup>®</sup>  
by **xtralis**<sup>™</sup>

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Mr. Lim attended a VESDA seminar hosted by Xtralis and its local channel partner ProVision Technology (Asia Pacific) Pte Ltd in Singapore. He knew immediately that the VESDA aspirating smoke detection (ASD) system was the solution he had been seeking and turned to ProVision for assistance, subsequently installing a VESDA ASD system comprising three VESDA VLP detectors.

The VESDA system provides reliable, very early warning smoke detection in spite of the difficult challenges the facility presents. The flexibility of the VESDA pipe network design ensures a cost-effective fit for the purpose of fire protection. And the VESDA detectors installed at human-height level, safety personnel enjoy the added benefits of easy maintenance.

“I have been actively looking for a suitable fire detection system that would work properly in a dusty environment like a paper recycling plant, and I finally found it when I heard about VESDA,” Mr. Lim explains. “Installed for more than two years, the VESDA units are trouble-free and work robustly to my expectations. I am very satisfied with their performance and have peace of mind because we know that there is very early warning fire detection protecting our facilities.”



**PROVISION**  
SERVICE FROM HEART TO ACTION

ProVision Technology (Asia Pacific) Pte Ltd aims to help its clients maintain business competitiveness by providing integrated environmental safety solutions. We offer a variety of advanced loss prevention systems along with professional installation and maintenance services. With ProVision's core value "Service from Heart to Action" in mind, we strive to provide every client the most cost effective and cost efficient solution.

Our management and technical teams consist of experts with specialized knowledge and extensive industry experiences. From product consultation, design, system installation to after-sale cares, ProVision is ultimately the one-stop solution provider. Our professionalism and business integrity have helped us gained a strong customer base over the years.

[www.xtralis.com](http://www.xtralis.com) [www.vesda.ru](http://www.vesda.ru) **RUSSIA & CIS** +7 495 967 9339

**The Americas** +1 781 740 2223 **Asia** +852 2916 8894 **Australia and New Zealand** +61 3 9936 7000  
**Continental Europe** +32 56 24 19 51 **UK and the Middle East** +44 1442 242 330

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